# NEWPORT BEACH FIRE DEPARTMENT FIRE MEDICS



949-644-3383

www.newportbeachca.gov/firemedics



# **MEDICS PROGRAM:**

You will avoid any out-of-pocket expenses related to paramedic and ambulance response services. It is a great way to protect yourself, your family, guests, and employees from the unanticipated cost of emergencies.

APPLY ONLINE

## YES! I WANT TO ENROLL IN THE FIRE MEDICS PROGRAM

Name of Business (if applicable)

#### **Personal information Membership type**

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☐ Newport Beach Residents

| Last Name      | First Name |  |  |
|----------------|------------|--|--|
| G. A.N.        |            |  |  |
| Street Address |            |  |  |
| City           | Zip Code   |  |  |
| Phone          | Email      |  |  |
|                |            |  |  |

# of Employees

#### FREQUENTLY ASKED QUESTIONS

#### 1. What is the Fire Medics Program?

The Fire Medics Program is a membership service offered by the Newport Beach Fire Department's Emergency Medical Services Division. It provides comprehensive coverage for ambulance and emergency medical services within Newport Beach city limits.

#### 2. Who is eligible to join the Fire Medics Program?

Residents and businesses within Newport Beach city limits are eligible to join the Fire Medics Program.

#### 3. What does the membership cover?

The membership covers emergency medical services provided by the Fire Department, including ambulance transportation, paramedic care, and other essential medical services during emergencies.

# 4. Are guests in my home covered under my membership?

Yes, guests in your home are covered under your Fire Medics Program membership. They will receive the same level of coverage and benefits during emergencies.

#### 5. How does billing work for insured members?

If you have insurance, the City of Newport Beach will bill your insurance company directly for the emergency medical services provided. We accept reimbursement from your insurance company as payment in full.

#### 6. What if I don't have insurance?

If you are uninsured, your Fire Medics Program membership covers you in full for 911 medical services. You can have peace of mind knowing that you will receive the necessary emergency medical care without worrying about the costs.

#### 7. How can I join the Fire Medics Program?

To join the Fire Medics Program, visit our website at <u>www.newportbeachca.gov/firemedics</u>. You will find detailed information about the program and a simple enrollment process.

#### 8. How much does the membership cost?

The annual membership fee for the Fire Medics Program varies. Please refer to our website or contact our department for the most up-to-date information regarding membership fees.

#### 9. Can I cancel my membership?

Yes, you can cancel your membership at any time. Please note that membership fees are non-refundable.

# 10. Who should I contact for more information or assistance?

For more information or assistance, please contact the Newport Beach Fire Department's Emergency Medical Services Division. You can find the contact details on our website or reach out to our dedicated support team at 949-644-3383.

### An official program of the Newport Beach Fire Department





# **BUSINESS REPLY MAIL**

FIRST CLASS MAIL PERMIT NO. 1202 NEWPORT BEACH, CA

POSTAGE WILL BE PAID BY ADDRESSEE

Newport Beach Fire Department PO Box 1768 Newport Beach, CA 92658-9828



NO POSTAGE

**NECESSARY** 

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