

# CITY OF NEWPORT BEACH City Manager's Newsletter

TO: Mayor Dixon & Council Members

FROM: Dave Kiff, City Manager

**DATE:** June 24, 2016

Please enjoy the attached newsletters...



# COMMUNITY DEVELOPMENT DEPARTMENT

То:	Dave Kiff, City Manager	,
From:	Kimberly Brandt, Community Development Director	KB-
Subject:	City Manager's Newsletter	
Date:	June 24, 2016	



# Golden Hub of Innovation Award – City of Newport Beach "Version 2.0"

The Association of California Cities-Orange County announced the winners of the Fifth Annual "Golden Hub of Innovation" awards. The City of Newport Beach was nominated and received an award in the area of Staffing/Service Delivery Options.

Over the last year the Community Development team has been working hard to make improvements to the areas of building plan check reviews, the introduction of the iPermit online permitting system, and the addition of Life Safety Services. Congratulations to staff for all their hard work and effort towards this award.

# Peninsula Point Trolley – What a Great Way to Travel

Over the years, a trolley on the peninsula has been envisioned by many and thanks to a grant recently approved by OCTA, it will become a reality beginning Memorial Day 2017. It will be a free service operating weekends from Memorial Day to Labor Day (as well as Independence Day), utilizing an open-air trolley design, traveling from the Hoag Lower Campus Parking lot to Balboa Village. It will offer visitors the option of leaving their cars off the peninsula, as well as the ability to make several stops along the Peninsula. With input from the Balboa Village

Advisory Committee, a snappy marketing plan will be created to generate excitement and awareness amongst the community. And, no, while it won't be Tony Brine driving the trolley, the City will contract with an experienced outside operator to guarantee the system is a great success!!





# COMMUNITY DEVELOPMENT DEPARTMENT

# Newport Banning Ranch Cultural Resources Consultation

On Friday, June 10, 2016, representatives of Newport Banning Ranch, BonTerra Psomas, California Coastal Commission, the City, and several Native American tribal entities visited the cultural resource sites on the property. Patrick Maxon, Director of Cultural Resources at BonTerra Psomas described the research and field work that the firm contacted as part of the environmental review for the project.



The site visit was conducted to present the recent proposed revisions to the project, plans for mitigating effects to and/or avoiding the cultural resource sites, and address tribal concerns.

# Code Enforcement Community Outreach



Code Enforcement staff have been in the field speaking with various businesses throughout the City in an effort to further promote our community education and outreach. Meet and greet visits have prompted good conversations about policies in a friendly and informative manner and staff is seeing positive changes as a result. One hot topic is the placement of real estate signs within the public right of way areas. Staff has met with real estate agents in the field so as to promote a positive and personal working relationship. With summer here and the accompanying large amount of tourist traffic, multiple signs within the public areas pose potential hazards for pedestrian and bike traffic.

Staff is also distributing relevant brochures and literature to business owners to facilitate the distribution of City

regulations. These informal visits have provided great opportunities for business owners to ask questions about the rules and get to know City staff.



# COMMUNITY DEVELOPMENT DEPARTMENT

# Neighborhood Preservation Program



Before

The Code Enforcement Division is pleased to present yet another successful residential improvement project. As part of the Division's Neighborhood Preservation Program, Code Enforcement staff routinely identifies residential and commercial properties which are dilapidated, weathered, and in need of maintenance and repair. Working together, Code Enforcement and property owners meet to discuss regulations, identify areas in need of attention, and establish reasonable timeframes to complete the improvement projects. Everyone wins!

Owners often express gratitude for

staff's assistance and direction in completing the necessary projects and are full of pride with the added value to their property. Additionally, neighbors appreciate the positive impact on the community. One recent successful project, located on the Balboa Peninsula, is shown in these photos. The owners worked with staff to repair dilapidated stucco, weathered eaves, and repaint the house. The finishing work paid off as the home looks great!



After



### Baby Whitlinger Has Arrived!

Lauren Wooding Whitlinger and her husband Jason welcomed a baby boy, Declan Cian Whitlinger, weighing 6 pounds, 7 ounces, at 4:35 p.m. on June 20. Everyone is healthy and happy. What a great Father's Day for Jason!

#### **CITY OF NEWPORT BEACH**

CITY MANAGER'S NEWSLETTER Finance Department



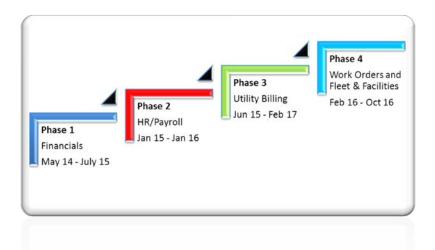
Date:	June 24, 2016
To:	Dave Kiff, City Manager
From:	Dan Matusiewicz, Finance Director
Subject:	City Manager's Newsletter

# ERP Project Update



ERP (Enterprise Resource Planning) software is a business management software system that integrates all of the City's core functional requirements for financials, human capital management, citizen services, and revenues. Implementation of the Enterprise Resource Planning (ERP) software implementation project continues. The software provider of the City's ERP or business management software system that integrates all of the City's core functional requirements for financials, human capital management, citizen services, and revenues is Tyler Technologies Inc. The Tyler system known as "Munis" will replace the current FinancePlus system.

The ERP implementation consists of 4 major overlapping phases. The graphic below depicts the current project phase start and planned go live dates (MMM-YY). We have completed Phases 1 and 2 and are currently working on Phases 3 and 4.



To follow is an update of recent and planned activities pertaining to each project phase.

#### Financials - Phase 1

The financials portion of the project (including such modules as General Ledger, Purchasing, Budget, Projects and Grants and Accounts Payable) became operational on July 1, 2015. Since this time, staff has grown accustomed to the new functionality and is still fine-tuning the system. A new software release (new version of the entire suite of modules) will be installed on July 9, 2016. Staff is currently testing the new version of the software prior to its placement in the production environment.

#### HR/Payroll - Phase 2

The Human Resources and Payroll module became operational on January 1, 2016. An important functionality of the module known as the Employee Self Service (ESS) allows employees to access and update their own personal information through a secure online web portal. ESS allows employees to view payroll information such as paycheck history and W-4 election details, view current benefits, request time off, enter timecards to record time worked and/or absences and see flex, vacation and sick leave balances up to date online. The module also allows for a paperless payroll streamlines timesheet entry and process. ensures all local, state and federal requirements are met with Munis Payroll. Standard payroll functions include, but are not limited to, payroll and expense reimbursement processing; reconciliation of employee reports monthly premium insurance to statements: manual or automatic check reconciliation and support of electronic timesheet entry.

#### Utility Billing – Phase 3

Phase 3 consists of implementing new General Billing, Accounts Receivable, and Utility Billing software. These modules will improve how we create invoices and bills for miscellaneous charges, and maintain accounts for our water and wastewater customers. The General Billing module became operational on April 28, 2016. Staff has been participating in Tyler led business processing consulting sessions to configure the utility billing software in conformance with the City's business needs and industry best business practices. Work on the conversion of data from the old utility billing system to the new is underway. The utility billing portion of this phase is scheduled to be completed in February of 2017.

#### Work Orders and Fleet Management - Phase 4

The modules in Phase 4 will provide work order solutions for preventive maintenance schedules. maintenance department inspections, departmental service requests, and citizen service requests. As a result of their integration with the Financial, Human Resources and Revenue suites, the modules will eliminate duplicate entry of labor time, journal entries and billings. Information will be up-to-date and data input errors or missing information will be reduced. Testing of the new work order system occurred in recent weeks. Software configuration work and training will soon follow with an expected completion date of October 2016.

#### Treasury Report

The May 2016 Treasury Report is available on the City's website at: www.newportbeachca.gov/treasury.

As of May, the City's portfolio totaled just over \$240 million, from all sources. Roughly \$53 million of this portfolio is highly liquid, meaning that it is available for cash flows associated with day-to-day operations and cash funding of major construction expenditures.

The medium-term portfolio (\$171 million) has a weighted average effective maturity of 1.84 years. The

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total return for the medium-term portfolio for the trailing twelve months was 1.04%. This return compares favorably to our benchmark for the same period, the Bank of America Merrill Lynch (BAML) 1-3 Year Treasury index which returned 0.73%.

# Fiscal Year End Plans

Staff from Financial Reporting, Financial Planning, Revenue and IT met last week to finalize the schedule for closing Fiscal Year 2015-2016 and opening Fiscal Year 2016-2017. The process to close one fiscal year and open the next always requires advanced planning to ensure all in-transit transactions from various subsidiary systems, and modules are appropriately updated and synchronized with the general ledger.

General Ledger, Accounts Payable, Purchasing and Warehouse went live in Munis on July 1, 2015, with Payroll following on January 1, 2016. Cashiering and General Billing transitioned to Munis on April 28, 2016, but will continue to use FinancePlus until water billing goes live in Munis (anticipated date February 2017).

We are able to open the new fiscal year in Munis next week; however, due to the July 4 holiday falling on a Monday, we anticipate opening the New Year in FinancePlus and CommunityPlus on Tuesday, July 5, 2016. FinancePlus and CommunityPlus users will not be able to access the programs or databases until later in the day on July 5, 2016, while we post the Fiscal Year 2016-2017 budget. We should have the system available by mid-morning and will send an email notifying users when the systems are back up.

If you have any questions regarding the transition between Fiscal Year 2015-2016 and Fiscal Year 2016-2017, please contact Accounting Manager Rukshana Virany at 949-644-3146 or Budget Manager Susan Giangrande at 949-644-3128.



# Newport Beach Fire Department Office of the Fire Chief

DATE: June 24, 2016

TO: Dave Kiff, City Manager

FROM: Scott Poster, Fire Chief

SUBJECT: CITY MANAGER'S NEWSLETTER

# FIRE OPERATIONS

### Garage Fire in Eastbluff

Newport Beach Fire Department was dispatched to a report of smoke coming from a garage on Aleppo Street on Friday, June 17, at approximately 4:15 p.m. A male resident discovered the fire after smelling smoke. He evacuated his family and two dogs before fire department units arrived.

Firefighters noticed fire on the roof and heavy smoke coming from the garage. They quickly searched the interior of the home before extinguishing the garage fire. Fire personnel operating on the roof controlled the roof fire with chain saws and a hose line. The fire was contained to the garage and roof, but the interior sustained minor smoke damage. Fire crews working inside the home covered the residents' personal property with large vinyl covers to reduce fire loss. The estimated fire damage was \$50,000 in structure, and \$5,000 in personal belongings. The cause of the fire is still under investigation.

### Early Bystander CPR and Defibrillation Saves a Life!

On Saturday, June 18, at approximately 9:30 a.m., Newport Beach firefighters were dispatched to a cardiac arrest at a local recreational facility. A patron collapsed while engaged in a sports activity. Facility staff quickly started CPR and deployed an AED. Following programmed instructions from the AED, the employees administered one shock. The patient's breathing and heartbeat were restored.

Firefighters and paramedics arrived in less than four minutes and found the patient in critical condition. Paramedics rendered advanced life support treatment and transported the patient to an Orange County hospital.



#### **Ho Sum Bistro Fire**



Beach firefighters were coming from Ho Sum Bistro at 3112 Balboa Boulevard. When they arrived, they noticed heavy black smoke coming from the rear of the building. They forced entry into the restaurant and, despite poor visibility and high

heat, firefighters quickly searched the inside for occupants and extinguished the fire.

Firefighters confined the fire to the restaurant's kitchen, but the remaining areas sustained heat and smoke damage. The two adjacent buildings were not damaged by fire or smoke. The estimated fire damage was \$250,000 in structure, and \$200,000 in equipment and contents. The cause of the fire is still under investigation.

On Sunday, June 19, at approximately 2:00 a.m., Newport Beach firefighters were dispatched to a report of smoke



#### **CERT "All Hands" Meeting**

On Monday, June 13, the Fire Department CERT program held its quarterly "All Hands" meeting at the Newport Beach Central Library Friends Room. In addition to CERT members, the meeting was open to any interested resident.

The meeting had presentations from City staff on upcoming events and updates on the CERT program, as well as the City's disaster preparedness efforts.



The keynote speakers for the event were Roxanna Bryant and Monica Dang from Hoag Hospital. They discussed Hoag Hospital's emergency procedures and how hospital staff are trained to respond to any unexpected disaster.

The presentation also covered their security procedures, and explained how the hospital works with the City staff on their day-to-day operations and emergency preparedness programs.

Over 75 CERT volunteers and interested residents attended the meeting. The next CERT "All Hands" meeting is scheduled for Tuesday, September 13, at 6:30 p.m. in the Newport Beach Central Library Friends Room, and is open to anyone interested in disaster preparedness.

### **TRAINING SERVICES**

June has been a busy month for Training Services with the Entry Level Firefighter recruitment and testing process. On June 1, 400 candidates participated in the written examination that was held in the Costa Mesa Community Center. The top 200 scores from the written exam were then invited to participate in the physical ability test on June 4 and 5 at the Central Net Training Facility. All candidates that participated in the physical ability test, which consisted of 11 consecutive events, were required to wear firefighting personal protective equipment. Each candidate must have completed the test in 9 minutes and 34 seconds or less in order to move on.





After the test was complete, the top 175 fastest times from the ability test were then invited to the ocean swim on June 16 at the Newport Beach Pier. The candidates that participated were required to jump off a loading ramp at the end of the pier (2 feet above the water) and then swim to shore without assistance from anyone. The swim was not timed and only considered to be pass or fail. A big thank you goes out to the Newport Beach Lifeguards for making sure the ocean swim was successful and ensuring that no one was injured.

The 168 candidates that passed the swim portion have been invited to take part in the oral interview portion of the test. The interviews will begin on June 27 and will be held at the Civic Center. Training Services would like to thank the Human Resources Department for the countless hours they have devoted to helping make sure that the testing process was successful.

### <u>EMS</u>

#### Paramedic at Station 7

Engine 67, located at Fire Station 7 and serving the Santa Ana Heights and surrounding areas, will be converted to a PAU, or Paramedic Assessment Unit, on June 25. Currently, the engine is staffed with three Emergency Medical Technicians (one captain, one engineer, one firefighter). On June 25, the firefighter position will now be a State Certified paramedic as well. Paramedics utilize Advanced Life Support (ALS) protocols to provide care to patients on medical aid calls. Their scope of practice is broad and contains such things as administration of ALS medications, 12 Lead EKGs, defibrillation for a heart that has stopped beating, external pacing of a heart that is beating too slow, endotracheal intubation (placing a tube in the trachea for patients not breathing on their own) as well as many other advanced procedures. Currently, four of our eight engines have paramedics on board, and after June 25, that number will rise to five.

### Training and More Training

Congratulations to Paramedics Geoff Cathey, Ryan Bullock, Matt Reis, Jake Long, Adam Schwegman and Dean Rush! They recently completed 16 hours of training to become Community Paramedics in our State sponsored Alternate Destination Pilot Program.

We recently concluded joint training conference calls with NBPD. Issues at the forefront included homeless persons with medical conditions and their belongings, care for a patient on a 5150 psychiatric hold, and "drunk in public" calls.

#### MARINE OPERATIONS

Monday, June 20, 2016, was one of the hottest days on record with the air temperature reaching 86 degrees at the beach.

#### Lifeguard Stats for Father's Day Weekend, June 18-19

PUBLIC ASSISTS	1,145
ENFORCEMENTS	186
MEDICAL AIDS	46
PREVENTATIVES	1,698
RESCUES	52
TOTAL CALLS	3,166
BEACH POPULATION	200,000



On June 8, Lifeguard Chief Rob Williams was officially sworn in to represent the United States Lifesaving Association on the Governor's Public Safety Officer Medal of Valor Selection Committee.

Rob joins Deputy Police Chief David McGill as board members who select those most deserving of the Governor's Award of Valor, the highest honor given to California's first responders.



Chief McGill is currently serving as the Vice Chair of the committee, representing the California Peace Officers' Association. Rob's position on the board came about from legislation signed by the Governor last year to include Ocean Lifeguards as eligible to receive the honor.

Chief McGill was instrumental in getting this legislation written and passed in Congress in the wake of Newport Beach Lifeguard Ben Carlson's tragic death during a rescue in 2014. Each member serves a four-year term on the committee for his or her respective organization. Congratulations, Rob!

#### **Junior Lifeguard Program**

On June 28, the Junior Lifeguard Program will begin. The program is designed to provide children, ages 9 to 16, with training in ocean safety. The program content consists of 50% ocean proofing, 15% physical development, 15% marine safety, 10% first aid skills, and 10% competition. To accomplish this objective, the program utilizes a classroom type environment and outside activities to stress the importance of safety while at the beach.





The program teaches the Junior Lifeguards how to properly prevent injury and respond confidently in emergency situations.

We have 1,346 participants registered. Two sessions are offered, one in the morning from 9:00 a.m. to 12:00 p.m., and the afternoon session from 1:00 p.m. to 4:00 p.m.

Once again, this year's uniform has been manufactured by Quiksilver. Each participant received a backpack, towel, hat, board shorts, sweatshirt and T-shirt.

### It's a Sinking Feeling

On Saturday, June 18, 2016, the Marine Operations Division had its hands full with a 3-5 foot south swell and 100,000 visitors trying to escape the heat. The action continued after dark when lifeguards were notified of a vessel in distress off West Newport.



Lifeguard Captain George "Skeeter" Leeper, and Seasonal Lifequard Bretton Smith responded with the Newport Beach Police Department. An eighteen-foot "Stingray"

open bow was located foundering in the surf off Tower 65. The boat's four passengers made it off the boat and safely to shore, but the vessel was not so fortunate.

Lifequards attempted an initial rescue but discontinued the effort due to safety concerns with breaking waves swamping the boat. Lifeguards returned on Sunday morning and



were assisted by the Newport Beach Municipal Operations Department (MOD) personnel in hauling the vessel out of the water line in three large pieces.

He is a Winner!



On June 18, Seasonal Lifeguard Hayden Hemmens, a 3-year lifeguard, competed in the South Bay Dozen Ocean Races.

The competition was held in Torrance, and was a fundraiser for the Jimmy Miller Foundation. The Foundation provides at-risk children in Los Angeles, as well as Marines of the Wounded Warrior Battalions at Camp Pendleton and 29 Palms, ocean therapy by learning to surf. Hayden competed in 12 events and won both the ocean swim and the Ironman. He also placed #1 overall with the most points. Way to go, Hayden!



# HUMAN RESOURCES DEPARTMENT

# CITY MANAGER'S NEWSLETTER

- DATE: June 24, 2016
- TO: Dave Kiff, City Manager
- FROM: Barbara J. Salvini, Human Resources Director
- SUBJECT: News and Updates from Human Resources

# The Civil Service Board and Human Resources Bid Farewell to Outgoing Chair Debra Allen and Board Member Mickey Dunlap



The June 6, 2016, Civil Service Board (CSB) regular meeting marked the end of Debra Allen and James "Mickey" Dunlap's terms on the Civil Service Board. Both are long-term, committed residents of Newport Beach and have served on various City boards and commissions. In addition to her eight years of service on the CSB, Ms. Allen has served on the Parks, Beaches and Recreation Commission, the Corona del Mar Residents Association and is currently the President of Speak Up Newport (SUN). In addition to his 16 years of service on the CSB, Mr. Dunlap served as a Deputy Reserve with the LA Sheriff's Department and a volunteer with the Costa Mesa Police Department.

We would like to thank Ms. Allen and Mr. Dunlap for their many years of service. We truly appreciate their dedication to the City and it has been a pleasure and privilege working with them.

# HR Conducts Safety Training

Human Resources' Risk Management Division recently facilitated Illness and Injury Prevention Program (IIPP) training with members of the City's Police Department. The IIPP, required by State and Federal law, was created to promote safety and reduce risk in City departments. Chris Sarvis, of Aon Risk Solutions, trained supervisors about their responsibility to educate employees on departmental safety procedures and protocols and how to properly document and report incidents to Risk Management. The next training session will occur in July for Fire Department supervisory and management team members.

# Firefighter Recruitment Process Continues - Ocean Swim Test

Following the written exam and physical ability testing, the 175 top-scoring Firefighter candidates continued in the recruitment process and participated in the ocean swim test held at the Newport Pier on June 16.

The warm weather and moderate water temperature made for a beautiful morning at the beach, and 168 candidates successfully completed the swim event. Next week, panels consisting of Fire and Human Resources staff will interview each of the 168 candidates over four days (June 27-30). Candidates who pass the oral interview will be placed on the eligibility list and may proceed to a Fire Chief's interview.

We would like to thank the Fire Department for their continued work and commitment to this recruitment process and the Lifeguards for helping to ensure a safe and successful ocean swim test.















# MUNICIPAL OPERATIONS DEPARTMENT

June 24, 2016

TO: Dave Kiff, City Manager

**FROM:** George Murdoch and Mike Pisani, Directors

SUBJECT: City Manager's Newsletter

# Assisting the Police Department - Boat Removal

Over the weekend, our duty staff responded to a request from the Police Department to assist with the removal of a boat that had washed ashore. The boat had been traveling to the area from Catalina when the operator found himself unexpectedly caught up in the waves.

The 18-foot long boat was loaded onto a trailer by Beach Maintenance Crew Member Mike Story and Supervisor Joe Delgado and removed from the beach.



# Seawall Repair

Recently, a citizen reported that the seawall was leaking across the boardwalk in the 100 block of South Bay Front. Normally, the City seawall repair contractor would make the initial inspection and follow up with the repair. Due to a planned vacation during



the low tide period, however, the contractor was unavailable. Storm Drain Maintenance crew members Ray Gonzalez and Ruben Martinez were assigned to investigate the complaint. During their inspection, they found failing caulking around the private dock conduit on the bay side of the seawall. The hole was patched by Ray and Ruben with concrete and various cracks were caulked in the vicinity of the leaking seawall.

Staff returned on Sunday night during a 6.8' high tide to see if the repair was successful at preventing the seawater from following the conduit and percolating up through the ground. Staff noted that the boardwalk was completely dry. The real test on the repairs



will come during the next high tide series that will occur on the Fourth of July weekend. Tides are predicted to be over 7.5' during the holiday.



### Maintenance and Repair at the Lower Castaways



The Water Maintenance and Repair Crew recently installed a new water service at 300 Dover Drive in Lower Castaways. The installation included a new angle meter stop shutoff valve, a 5/8-inch meter, a 3/4-inch reduced pressure principle backflow device, 310 feet of 3/4-inch pipe, and a hose bib. It took two days to excavate, install, and backfill. This new line will provide water for the Newport Outrigger Club.

#### Sewer Manhole Rehabilitated

The Wastewater Crew recently rehabilitated a deteriorated sewer manhole located in a congested tight alley on Balboa Island. Crew member David Aguirre was in charge of leveling the surface of the old brick manhole in order for the new one to be installed properly. Because of the abundance of utilities (water, sewer, gas, Edison, telephone and cable) at the location, the crew used a Vactor to excavate and expose the partially collapsed manhole.





# NEWPORT BEACH POLICE DEPARTMENT OFFICE OF THE CHIEF OF POLICE

TO: Dave Kiff, City Manager

FROM: Jon T. Lewis, Chief of Police

DATE: June 24, 2016

# SUBJECT: CITY MANAGER'S NEWSLETTER

# FOURTH OF JULY PREPARATIONS



The Police Department is gearing up for another 4<sup>th</sup> of July Holiday. Department employees will be supported by officers from other Orange County agencies, as well as horse-mounted police officers from the Orange County Regional Mounted Enforcement Unit. Orange County Sheriff's Department deputies will also be on-hand to assist with transporting and booking arrestees.

This is the first year that we will be activating the City's Emergency Operations Center (EOC). The Police and Fire Departments will be the lead in unified command and will be completing the first joint Incident Action Plan (IAP) for the event. The EOC will be primarily utilized for situational awareness (e.g., camera monitoring), resource status and interagency coordination with the City, County and State. All departments that are working on Monday, or that would like to see the EOC in action, are welcome to send staff to the EOC. The EOC will be activated from 10 a.m. to 11 p.m. with briefings at 11 a.m. and 4 p.m.

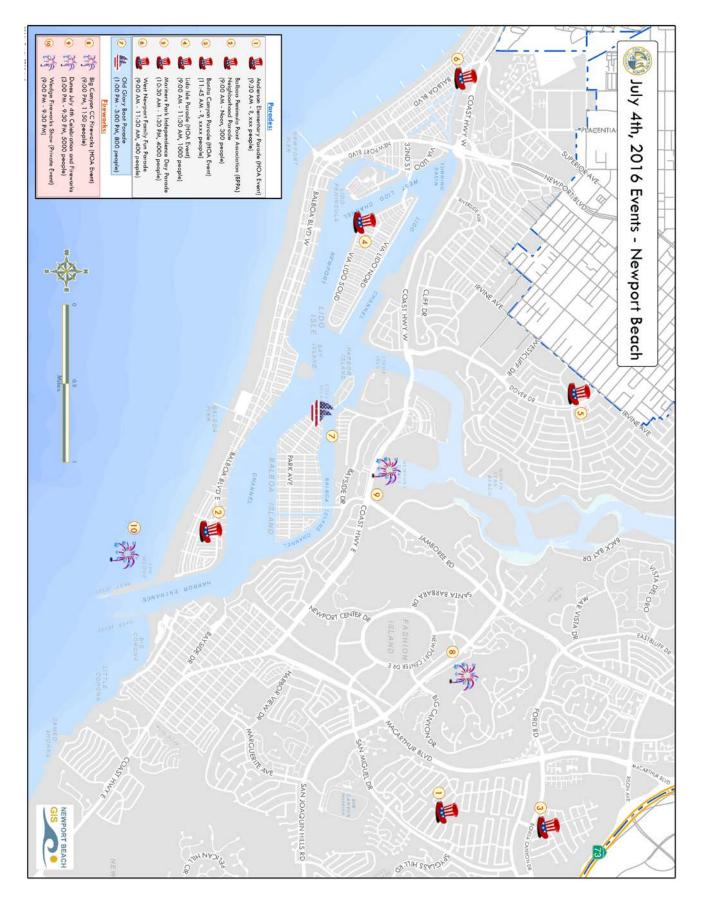
A detailed map has been created to help navigate all the major holiday events in the city. A copy of this map appears on the next page and will also be hosted on our website.





The Department will again be utilizing Nixle.com to communicate with residents and visitors during our 4<sup>th</sup> of July deployment. Anyone interested in updates can text "NBJULY4TH" to 888777 for automatic enrollment in this service. In the event of a road closure, significant traffic advisory or community advisory, text messages will be sent to all enrolled users.

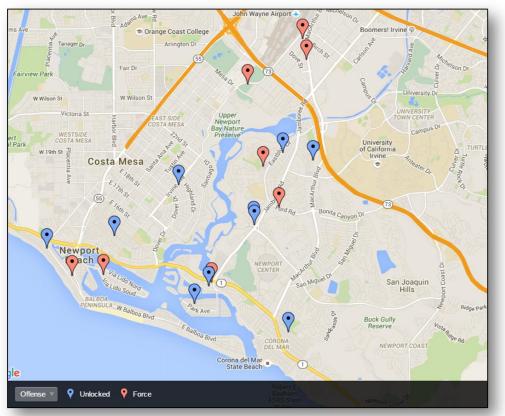
Have an enjoyable—and safe—Independence Day!



# **CRIME PREVENTION REMINDER**

You may know that Property Crimes make up the bulk of criminal activity in our City (96 percent so far in 2016). But did you know that burglaries/thefts from motor vehicles (abbreviated as BTFMVs) account for *over a third* of all Property Crimes?

Let's take a closer look at vehicle crime activity during a recent two-week period: from June 6 through June 19, there were 18 BTFMVs reported to the department. Ten of those vehicles were unlocked when the crimes occurred. Of the eight that were locked, four had a bag (laptop bag, gym bag or makeup bag) in plain sight; in these four cases, the suspect smashed a car window to steal the bag.



This map shows the 18 BTFMVs reported from June 6 to June 19. Blue pins mark the vehicles that were unlocked; red pins mark those where force was used to break into the vehicles.

BTFMVs are crimes of opportunity, and it seems that cars in our City are lucrative targets. In these 18 cases alone, the criminals got away with numerous electronics (ten laptops, three Wi-Fi hotspots, two external hard drives and three iPhones) and expensive luxury items (such as golf clubs and a diamond bracelet), as well as three wallets, two checkbooks, three gift cards and \$760 in cash... not to mention the bags, briefcases, keys, glasses, passport, social security card and prescription medication.

Here are some steps you can take to help prevent vehicle crime:

- Lock and secure all of your car's doors and windows, even if you will only be away for a few minutes.
- Remove all valuables from your vehicle.
- Always park in a well-lit area.
- If your vehicle has an alarm, don't forget to activate it.

# SCAM AWARENESS ADVISORY

Aggressive scammers continue to call businesses and residents throughout Orange County under a variety of guises: pretending to be from a utility company (i.e., Southern California Edison) or a government agency (i.e., IRS), or to be a family member in distress. The scammers may harass the persons they speak to, escalating to threats that utilities will be disconnected, or that a warrant or arrest is imminent, if payment



is not received. In other cases, the scammers impersonate family members who are in trouble and need funds quickly.

The scammers will then request immediate payment via a Green Dot Money Pak card or a wire transfer; both of these payment methods should be highly suspect if requested by an unknown person. Green Dot Money Pak cards are reloadable debit cards, which are not linked to a specific bank account. They are virtually untraceable once money is loaded onto the card. With a wire transfer, once the money is sent there is no way to stop the transaction. If the money is sent to a foreign country, U.S. authorities have no jurisdiction to pursue the matter and authorities are rarely, if ever, able to recover the consumer's payment.

The IRS, local law enforcement and the utilities companies will not contact anyone to demand immediate payment. Also, they will not request payment via a prepaid/reloadable debit card.

Below are general tips to help you avoid the various scams. Remember to share this important information with family members!

 For calls from alleged utility companies or government agencies: Do not give out any personal information until you have verified the identity of the caller. Ask the caller for their name, department and business phone number. Confirm that information by calling the organization at a phone number found on the internet or through official correspondence/billing statements. If the caller refuses to provide this information, terminate the call immediately.

- For calls from an alleged grandchild or other family member: Do not fill in the blanks for the caller. Often, they do not know the name of your loved one, but are relying on you to provide that information. Ask callers to identify themselves. If you do not provide them any information, they will likely hang up. Also, verify the whereabouts of the alleged caller by contacting other family members—or use a number you already have on file to reach the person they claim to be. Do not use telephone numbers provided by the caller.
- Never give out personal identifying information, such as bank account or credit card account numbers, to anyone you do not know.
- Be wary of anyone attempting to collect a debt by telephone or email.
- Seniors are more susceptible to be victimized in these types of scams, so keep your elderly relatives informed about these incidents.

To: Dave Kiff, City Manager

From: David A. Webb, Public Works Director

Date: June 24, 2016

# Now Taking Online Reservations for Marina Park!

Memorial Day weekend kicked off the summer boating season! The new marina had full occupancy, the weather was warm and everyone celebrated. Credit goes to the City Dock Masters for connecting with our customers and giving them a weekend to remember.

Vessels up to 65 feet can stay up to 30 days. A Dock Master is onsite seven days a week to assist visiting boaters, and our tenants enjoy water, Wi-Fi, electricity and in-slip pumpout. Private restrooms, warm showers, and a laundry room are available for slip guests.

Visit newportbeachca.gov/marinapark and book a stay at Southern California's newest, awardwinning Marina Park!

# Park Avenue Bridge



Park Avenue Bridge Demolition Photos!





# What Holds a Mooring Buoy in Place?

Ever wonder how vessels remain at their moorings during intense storm conditions? The answer lies in the equipment underwater. This mooring can handle a 95' boat.



The weight shown at left is an old dredge cutter-head weighing

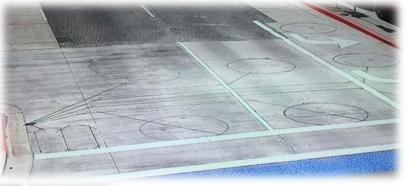


approximately 12,000 pounds. For smaller moorings, old train wheels are used because of the solid, consistent weight and the ability to neatly string together. Then, 45' of 1 <sup>3</sup>/<sub>4</sub> inch thick chain (about 1,500 pounds, also pictured) and 20' of one inch chain (about 300 pounds) is

attached. Because this is a double point mooring (bow and stern), both buoys are identically configured. Now that's a strong mooring!

# **Traffic Loops Trigger Green Lights For Cars and Bikes**

Next time you pull up to an intersection. look for the circles and lines in the roadway that resemble circuit board drawings. These markings are inductive traffic loops that have been installed to detect conductive metal in cars, bikes and motorcycles.





Once metal is detected in the loops, the traffic light system is triggered to begin a safe sequence of traffic light changes. This is one of many methods used to keep traffic flowing in Newport Beach.

Check out our newest installation at the corner of Balboa Boulevard and 15<sup>th</sup> Street.

# Public Works Welcomes Amy Watson

Public Works welcomes Amy Watson who is temporarily assisting the department while Brittany Ramirez is out on leave. The Public Works Department looks forward to Amy's many positive contributions to come.



# Traffic Management Center Will Be at Work on the Fourth of July



Traffic Management Center will be actively keeping traffic moving on the 4<sup>th</sup> of July!



# **Goldenrod Avenue at East Coast Highway – Water Main Replacement**

Public Works and GCI Construction Inc. (GCI) has successfully completed the East Coast Highway (PCH) crossing of a new 12" PVC water main connecting the "southwest side" (beach side) of PCH with the "northeast side" of Goldenrod Avenue. This line replaces an 18" cast-iron line that was installed over 90 years ago, in 1925. This Coast Highway crossing is one of four in Corona del Mar that establish a grid system to deliver water to the community while providing fire service and system redundancy to ensure availability in case part of the system is shut-down for repairs.

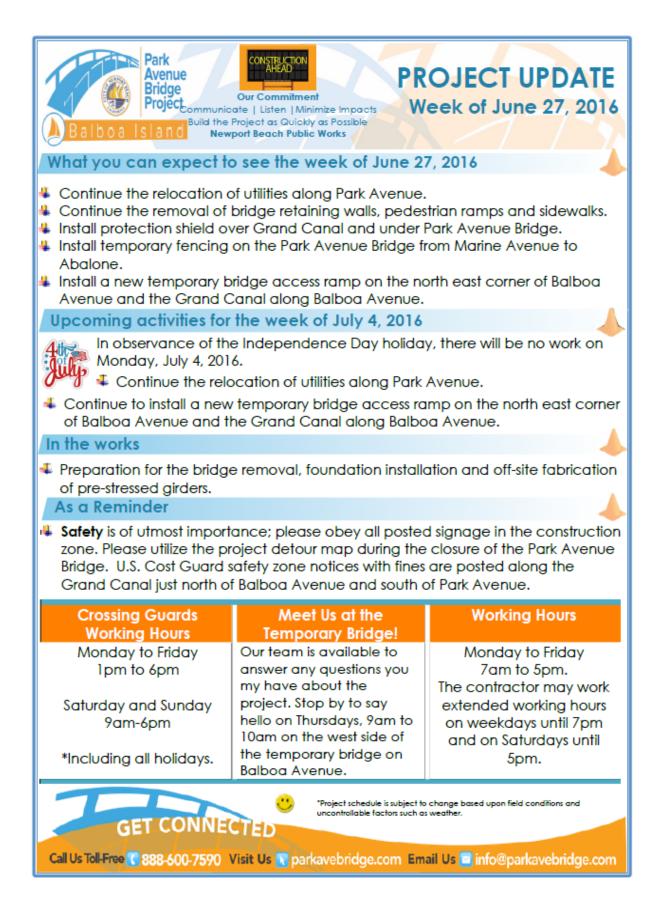
GCI Construction, Inc. completed the work in approximately seven weeks or 35 working days. This work was particularly challenging since it required crossing busy PCH in the heart of Corona del Mar while trying to minimize impact to adjacent businesses such as: Starbucks, Bruegger's Bagels and the Nekter Juice Bar. GCI worked with a minimal storage site (whenever possible) on Goldenrod Avenue while maintaining access to parking for businesses. Work was completed as quickly as possible with GCI working nights on PCH to take advantage of lower traffic volumes and closed businesses. Final paving was completed June 21 and temporary striping will be completed this week.





Public Works – A Well-Engineered Machine

# Park Avenue Bridge Replacement Project Update



# RECREATION & Senior Services

To: Dave Kiff, City Manager

From: Laura Detweiler, Recreation & Senior Services Director

Date: June 24, 2016





# TEAM BUILDING FUN!

On Saturday, June 18 Recreation Leaders converged on Marina Park for Summer Day Camp Training. Deputy Director, Sean Levin, gave a great presentation on safety and responsibility. Staff reviewed daily program implementation, parent communication, field trip safety, and much more. Staff then put their teamwork to the test by separating into three teams, with each team making a boat out of cardboard and duct tape. Two of the three boats stayed afloat and made it around the buoy and back! The level of enthusiasm was at an all-time high as it is every day in our programs. We are ready for summer! Are you?

# 10 NEW POOL SWIM INSTRUCTORS

The Aquatics Division welcomes ten new Pool Swim Instructors to their team!

The annual training academy was held on the weekend of June 14 and June 21 at the Marian Bergeson Aquatic Center. Trainees were put to the test on their swimming ability and CPR/First Aid skills before ultimately receiving their Lifeguarding and Water Safety Instructor certifications. The 10 successful trainees have been promoted to Pool Swim Instructor and are excited for Swim Lessons to start on June 27!

# AMERICAN RED CROSS CPR/FIRST AID/AED TRAINED

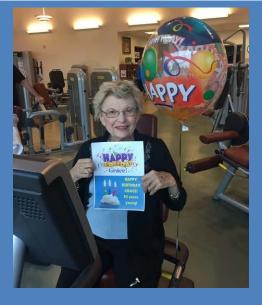
On Saturday, June 11, 16 Recreation and Senior Services staff members were certified for CPR/First Aid and AED training through the American Red Cross. Most of the staff members will be working at summer camps and at several community centers. The training was led by Department staff members. Congratulations to a successful training!



# OASIS CHILI COOK-OFF

This past weekend OASIS held its first Chili Cook-off. The weather was perfect and guests enjoyed delicious chili made by the five entries. Each entry had its own unique flavor that made the judging more difficult than expected! Thank you to all who participated and took the time to make their wonderful chili for all to taste and enjoy.





# OASIS BIRTHDAY HIGHLIGHT

Grace, one of our OASIS Fitness Center members turned 93 years young on July 15!

Grace says she owes it to her five days a week workout at the OASIS Fitness Center and the fact that she always keeps a smile on her face!

Happy Birthday Grace!

# FREE SWIM LESSONS!

The Aquatics Division is hosting two sessions of free swim lessons as part of their in-service training on June 25.

Bring your little ones out for some fun (and free) instruction! Staff is happy to work with any ability level; from those that are terrified of water to those ready for swim team!

If you would like to register for one of these lessons please use the course codes listed on the flyer to register online. Visit <u>www.newportbeachca.gov/recreation</u> and click on Register Online or visit the Recreation & Senior Services office at City Hall or any of our staffed community centers.

Hope to see you there!



CITY OF NEWPORT BEACH | RECREATION & SENIOR SERVICES DEPARTMENT | AQUATICS DIVISION 100 Civic Center Drive, bay e | Newport Beach | Ca | 92660 P. 949-644-3151 | F. 949-644-3155 | E. Recreation@NewportBeachCa.gov W. WWW.NewportBeachCa.gov/recreation

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MAY 27-	NEWPORT THEATRE ART CENTER PRESENTS "1776"
June 27	For tickets or more info, visit www.ntaconline.com
JUNE 6-	ART EXHIBITION BY SALLI HOSSEINI FREE
July 29	Central Library - 1000 avocado ave, newport beach
SAT. 6/25	BEACH CLEANUP - BALBOA PEIR (VOLUNTEER OPPORTUNITY) FREE
Sam-Noon	For More Info, Email Marineeducation@newportbeachca.gov
SAT. 6/25	FREE SWIM LESSONS FREE
3-3:55PM	MBAC - CDM HIGH SCHOOL POOL, FOR MORE INFO CALL 949-270-8100
SAT. 6/18	NEWPORT BEACH ART EXHIBITION
1-6PM	Central Library - 1000 Avocado ave, Newport Beach
MON. 7/4	4TH OF JULY IS FOR FAMILIES FREE
9-11:30am	Newport Peninsula Bike Parade & Community Festival, for Info Call 949-270-8151
MON. 7/4	44TH ANNUAL MARINERS PARK INDEPENDENCE DAY FREE
10:30AM-1:31	JPM PARADE & CELEBRATION, FOR INFO CALL 949-270-8100
MON. 7/4	INDEPENDCE DAY ON THE BACK BAY - 4TH OF JULY
Begins Bam	For more info visit www.newportdunes.com/events/4th-july-newport-beach
	Something to Ponder face always toward the sunshine-and shadows will fall behind you."

WALT WHITMAN.