



Newport Beach Fire Department CERT Levels FAQ's



1. What if I do not attend one of the mandatory re-certification classes in 2017?

A- If you do not recertify, you will still have made a valuable contribution to keep yourself and family safe but you will not be called on by the city to assist with any emergency. You are still welcome and encouraged to participate in your neighborhood organization, if you have one, but will not be considered an active Newport Beach CERT volunteer.

2. I cannot attend one of the three mandatory re-certification trainings listed in the letter, will there be more?

A- Yes there will be more. The re-certification trainings listed in the letter are only for the first quarter of 2017. Remember, you must register on the City of Newport Beach home page to receive CERT program information; you will not receive another reminder letter.

3. I have not completed all of the CERT training classes and have not graduated, should I attend the mandatory recertification training or do I need to start over?

A- Yes, you should attend the training so that we can arrange for you to finish all of your CERT training in 2017. If you do not attend one of the mandatory re-certification trainings in 2017 and want to reengage at a later date, you will need to reapply and retake the program.

4. My CERT ID badge says that it does not expire until 2018; do I need to attend one of the mandatory recertification classes?

A- Yes, everyone that would like to remain active with the Newport Beach CERT program must attend one of the trainings to remain active.

5. Will CERT ID badges be issued at the re-certification trainings?

A- Yes, CERT ID badges will be issued every two years at the re-certification trainings.

6. I just completed or participated in the spring or fall 2017 CERT programs, does this mandatory re-certification training apply to me?

A- Yes, you need to attend one of the trainings if you would like to remain an active CERT volunteer or to complete your training if you have not finished all of the classes.

7. I am not sure what level, if any, I would like to be involved in, what should I do?

A- Attend one of the trainings. The intent of the levels system was to provide a place for every CERT volunteer to participate where they are most comfortable, whether that be for themselves, their neighborhood, the city or in a mutual aid event. The recertification training every two years is intended to keep volunteers informed about the program, changes in protocol, introduce new concepts and to deal with administrative issues.

8. I received this letter and would no longer like to be an active CERT volunteer, what should I do?

A- E-mail nbcert@nbfd.net and we will remove you from our list.

9. What is the difference between the mandatory re-certification trainings and the CERT "All Hands" meetings?

A- The mandatory re-certification trainings will occur every two years and every CERT volunteer that would like to remain active with the program will at a minimum have to attend one training every two years. The quarterly "All Hands" meetings are intended to provide updates on the CERT program, the city's Emergency Management program and to provide relevant guest speakers on disaster preparedness topics that are of interest to the community. The "All Hands" meetings are also open to the public.

We hope these help and that we see you all at the 9th annual State of CERT awards banquet, "All Hands" meetings or the re-certification classes in 2017. If you are concerned or have any questions, do not hesitate to email nbcert@nbfd.net or call (949) 644-3112.