

Login: <https://app.betterimpact.com/Login/Login?returnUrl=%2FVolunteer%2FMain&agencyGuid=0bc795d3-a403-42b2-9031-8d2c1934dbd2>

Enter temporary user name and password provided. You will be asked to change your password.

The screenshot shows the MyImpactPage.com interface. At the top is a banner for 'CERT COMMUNITY EMERGENCY RESPONSE TEAM'. Below it is the 'MyImpactPage.com Login' section with fields for 'Username' and 'Password'. A note states 'Usernames are not case sensitive' and 'Passwords are case sensitive'. There is a 'Forgot your username or password?' link and a 'Login' button. To the right is a 'Privacy Policy' section with a link to view the complete policy. Below the login section is a 'Search' section with a text input field and a 'Search' button. The footer includes 'MyImpactPage.com' and 'Powered By BETTER IMPACT'.

From the home page you will be able to see volunteer opportunities (1), indicate your availability (2), add volunteer hours (3) and contact us with questions (4).

The screenshot shows the user profile page for 'Joe Volunteer'. The navigation menu at the top includes 'HOME', 'OPPORTUNITIES', 'SCHEDULE', 'HOURS', 'CONTACT', and 'MY PROFILE'. The 'MY PROFILE' menu is open, showing options like 'Contact Information', 'Additional Info', 'Qualifications', 'Training', 'Change Password', 'Organizations', 'Goals', 'Interests', 'Availability', 'Timeclock QR Code', 'Files', and 'Merge Profile'. The profile details include a welcome message, a profile picture, and a 'Get Social' section with social media sharing options. The user is associated with the 'City of Newport Beach' and the 'Newport Beach Fire Department CERT Program'.

From "My Profile" => "Contact Information" you can change your user name, address, email, phone numbers, as well as select privacy settings and subscriptions.

From "My Profile"=> "Additional Information" you can change emergency contacts. Complete: Criminal History, Agreements and Acknowledgements, About You

A yellow banner with the following navigation links: 'Criminal History', 'Agreements and Acknowledgements', and 'About You'. Below the 'Agreements and Acknowledgements' link is a white box containing the text: 'Please agree to the CERT Code of Conduct and Liability Contract, and whether you consent to have your contact/association name in the Volunteer Directory.'

Click on

Found either at the top of the page or the bottom.

To Volunteer: Click on "Opportunities" and select either list or calendar.

HOME OPPORTUNITIES SCHEDULE HOURS CONTACT

Opportunity Calendar
Opportunity List

Click on an activity listed

Class

More information will be emailed.

ACTIVITY	SHIFTS	START DATE	END DATE
CERT American Heart Association CPR/AED and First Aid class	1	10/26/2019	10/26/2019

Volunteer

CERT member wishes to sign-up for volunteer opportunities

ACTIVITY	SHIFTS	START DATE	END DATE
11th Annual Disaster Preparedness Expo	1	9/7/2019	9/7/2019
Volunteer hours completed			

This activity is used only to enter hours

Volunteer - 11th Annual Disaster Preparedness Expo

[Back to Activity List](#) [? Help](#) [Log Out](#)

Activity Details

DATE	START	END	OVERLAP	OPENINGS	WHO?	ACTIONS
Saturday, September 07, 2019	9:00 AM	2:30 PM		30 / 30		+ Sign Up

Click on "Sign Up"

Select All

To add hours: Click on "hours"

HOME OPPORTUNITIES SCHEDULE HOURS CONTACT

Hours

Log Hours

Activity

Show these activities **Active** Inactive

Volunteer hours completed

Date Volunteered 10/14/2019 Hours 0 Minutes 0

Save and Log Another

Save

Use drop down to select "Volunteer hours Completed", then "Save" if done, or "Save and Log Another" to enter another date