

**Disclosure of Enterprise System Information**

Updated 5/17/2022

SB 272 (2019)/Government Code 6270.5

Vendor	Product	Purpose	Categories, Layers or Modules	Custodian Dept.	Frequency			
					Collected	Updated		
Tyler Technologies	Munis	Enterprise Resource Planning (ERP)	Accounts Payable	Finance Department	Daily	Daily		
			Budgeting Processing	Finance Department	Daily	Daily		
			Cash Management	Finance Department	Daily	Daily		
			Employee Expense	Finance Department	Daily	Daily		
			Financials	Finance Department	Daily	Daily		
			Fixed Assets	Finance Department	Daily	Daily		
			Inventory Management	Finance Department	Daily	Daily		
			Payroll Processing	Finance Department	Daily	Daily		
			Purchasing	Finance Department	Daily	Daily		
			Cashiering	Finance Department (Revenue Division)	Daily	Daily		
			General Revenues	Finance Department (Revenue Division)	Daily	Daily		
			Utility Billing	Finance Department (Revenue Division)	Daily	Daily		
			Utility Billing - Bill Processing	Finance Department (Revenue Division)	Daily	Daily		
			Human Resources	Human Resources Department	Daily	Daily		
			Utility Billing - Meter reading and Inventory	Municipal Operations Department	Daily	Daily		
			Utility Billing - Service Order Management	Municipal Operations Department	Daily	Daily		
			EnerGov	Land Management System (LMS)	Permitting	Community Development Department	Daily	Daily
					Planning	Community Development Department	Daily	Daily
					Code Enforcement	Community Development Department	Daily	Daily
Sungard Public Sector	CommunityPlus ONESolution	Business License Management	Business Licensing	Finance Department (Revenue Division)	Daily	As needed		
		CAD Software	Police Department and Lifeguards		Daily	As needed		
		Computer Aided Dispatch	Police Department and Lifeguards		Daily	As needed		
		Records Management System	Police Department and Lifeguards		Daily	As needed		
Turbo	Turbo Data Systems	Parking Citations Processor	Citations and Permit Processing Tracking and Collection	Finance Department (Revenue Division)	Daily	As needed		
Environmental Systems Research Institute (ESRI)	ARCGIS	Geographic Information Systems	Geo Database	City Manager - IT Division	Daily	As needed		
			Base Layers	City Manager - IT Division	Daily	Daily		
			Community Development Layers	City Manager - IT Division	Daily	Daily		
			Fire Department and Lifeguards Layers	City Manager - IT Division	Daily	Daily		
			MOD - Utilities and General Services Layers	City Manager - IT Division	Daily	Daily		
			Police Department Layers	City Manager - IT Division	Daily	Daily		
			Public Works Department Layers	City Manager - IT Division	Daily	Daily		
			Recreation Department Layers	City Manager - IT Division	Weekly	As needed		
Latitude Geographics	Geocortex	Intuitive Web-mapping	Intuitive Web-mapping	City Manager - IT Division	Daily	As needed		
			General Public	City Manager - IT Division	Weekly	As needed		
			City Staff - All Departments	City Manager - IT Division	Daily	As needed		
Neogov	Applicant Tracking	Online Applicant Tracking	Applicant Tracking	Human Resources Department	Daily	As needed		

Kronos	Telestaff	Employee Scheduling	Fire Department and Lifeguards	Fire Department	Daily	Daily		
SysAid	Help Desk	Track IT Incidents and Resolution	IT Incidents	City Manager - IT Division	Daily	Daily		
SmartFlow	WireSpring	Queue Management	Queuing System	Community Development Department	Daily	Daily		
Laserfiche	Laserfiche Rio	Document Imaging/Management	Document Repository API Access	All Departments City Manager - IT Division	Daily Daily	Daily Daily		
Accela	Permits Plus	Permitting Administration	Building Permits	Community Development Department	Daily	As needed		
			Plan Checks	Community Development Department	Daily	As needed		
			Business License Lead	Finance Department (Revenue Division)	Daily	As needed		
			Code Enforcement Inspections	Community Development Department Community Development Department	Daily Daily	Weekly As needed		
			Residential, Electrical, Plumbing, Mechanical and Building Report.	Community Development Department	Daily	As needed		
	Automation	On line Permits - i PERMIT						
Active Network	ActiveNet	Recreation Software	Online Registration	Recreation and Senior Services	Daily	As needed		
			Online Payments	Recreation and Senior Services	Daily	As needed		
			Class Registration Tracking	Recreation and Senior Services	Daily	As needed		
			Instructors Tracking	Recreation and Senior Services	Daily	As needed		
SirsiDynix	Symphony	Library System	Catalog	Library Department	Daily	As needed		
			Circulation Manager	Library Department	Daily	As needed		
			Librarian	Library Department	Daily	As needed		
RT Lawrence Corporation	RTL	Remittance Solution	Remittance Processor/Lockbox Service	Finance Department (Revenue Division)	Daily	As needed		
PlanetBids		eProcurement Solutions	Accounts Payable Bidding	Finance Department (Purchasing Division)	Daily	As needed		
Granicus	Vision CMS	Granicus Minutes iLegislate Votecast City Website	Meeting Management and Minutes	City Clerk Office	Daily	As needed		
			Agenda Software	All departments	Daily	As needed		
			Electronic Voting Process	City Clerk Office	Daily	As needed		
			Content Management for City Website, posting/calendars/documents	City Manager	Daily	As needed		
			Content Management for Public Library Website. Book catalog, services and events Web applications	Library Department City Manager - IT Division	Daily Daily	As needed As needed		
City of Newport Beach	Quest	Work Order & Request Management	Public Records Act Requests	City Clerk Office	Daily	As Needed		
			Utility Work Orders	Utilities Department	Daily	As Needed		
			Facility Maintenance Requests/Work Orders	General Services Department	Daily	As Needed		
			Code Enforcement Violation Reporting	Community Development (Code Enforcement)	Daily	As Needed		
			Park Patrol Inspection Log	Recreation Department (Park Patrol Division)	Daily	As Needed		
			Fire Uniform Change Out Requests	Fire Department	Daily	As Needed		
			Water Service Start/Stop Requests	Finance Department (Revenue Division)	Daily	As Needed		
			Physical Document Inventory	City Manager's Office	Daily	As Needed		
			Harbor Operations App	Harbor and marina management applicat	Reservations Billing Document Management	Harbor Department	Daily	As Needed

Inspections

Better Impact	Better Impact	Volunteer Management Software	Volunteer Information	Fire/Library	Daily	As Needed
			Time tracking	Fire/Library	Daily	As Needed
			Certifications	Fire	Daily	As Needed
DNN	DNN Evoq Content	Website Content Management System	City Staff Intranet	All Departments	Daily	As Needed
AssetWorks	FleetFocus	Vehicle Fleet Management	Parts Purchasing & Inventory	Public Works	Daily	As Needed
			Work Orders			
			Fleet Equipment			