CalPERS Basic Prescription Drug Program
Benefits At-A-Glance

OptumRx manages pharmacy care services for CalPERS. We are committed to helping you get the most from your plan benefits when making medication decisions with your doctor. We provide convenient, easy and cost-effective ways for you to get the medication you need.

Your Prescription Benefit Program

Where	Maintenance		Non-maintenance	
	Preferred Pharmacy	**Non-preferred Pharmacy**	**Any In-network Retail Pharmacy**	**Mail Order only**
Day supply	90-day supply	90-day supply	Limited to 30 days	90 days
Tier 1 Generic	$10	$15	$5	$15
Tier 2 Preferred Brand	$40	$60	$20	$60
Tier 3 Non-preferred Brand	$100	$150	$50	$150
Customer Care	Visit **optumrx.com/calpers** or call us 24/7 toll free at **1-855-505-8110** (TTY 711).			

Frequently Asked Questions

About the Preferred90 program

Q. How can I find a Preferred90 pharmacy?

A. Go to **optumrx.com/calpers**, choose the plan you are enrolled in, then click on **Find a Network Pharmacy**, or call our customer care representative toll free at **1-855-505-8110** (TTY 711).

Q. My pharmacy is not a Preferred90 pharmacy. Do I have to transfer my prescription to a Preferred90 pharmacy?

A. No, but if you continue to fill your maintenance medication for a 30-day supply, you may pay more for your medication(s). You should start filling your maintenance medication for a 90-day supply at a retail pharmacy or OptumRx Home Delivery. Ask your pharmacy if they can fill your medication for a 90-day supply.

Q. How do I know what my copayment is for my medication at a retail pharmacy?

A. To get an estimate of your prescription drug costs, visit **optumrx.com/calpers** and click on the **Drug pricing tool**.

Q. Can I get a 90-day supply of my maintenance medication at any retail pharmacy?

A. Yes, if the pharmacy is contracted to dispense a 90-day supply. However, you may save money if you use a Preferred90 Saver pharmacy or OptumRx Home Delivery.

B. How do I get my specialty medications filled?

A. Your specialty medications will be filled through Optum Specialty Pharmacy. You can call Optum Specialty Pharmacy at **1-855-821-7217**.

About the OptumRx drug list

Q. Where can I see the Prescription Drug List/ formulary list of covered drugs?

A. Visit **optumrx.com/calpers** to find the Prescription Formulary drug list of covered drugs.

About OptumRx home delivery

Q. How does OptumRx home delivery work?

A. Order up to a 90-day supply of medications. You can submit your order via phone, mail, online or through the OptumRx app. Or, your doctor can electronically submit your prescription to OptumRx. OptumRx fills your order and mails it to you within seven days of placing the order. OptumRx will notify you if there will be a delay in delivering your order.

Q. How do I order my prescriptions from OptumRx home delivery?

A. You have 4 ways to place a home delivery order:

- Online. Visit **optumrx.com/calpers** or open the OptumRx app.
- On the phone. Call the toll-free number at **1-855-505-8110** (TTY 711).
- Via mail. Download a form from **optumrx.com/calpers**, then complete and mail with your prescription.
- Via ePrescribe. Your doctor can send an electronic prescription to OptumRx.

Q. Once I place a home delivery order, how quickly will I get my medication?

A. New and refill prescription orders are delivered by standard U.S. mail at no charge and usually arrive within four to seven days from the date OptumRx receives the completed order.

Questions?

Call a customer care representative toll free at **1-855-505-8110** (TTY 711).
Or visit **optumrx.com/calpers.**

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