



BENEFIT PLAN CONTACT INFORMATION

Health Plan Year 2023

Contact your health plan with questions about ID cards; verification of provider participation; service area boundaries (covered ZIP Codes); benefits, deductibles, limitations, exclusions; and Evidence of Coverage booklets.

CalPERS MEDICAL PLANS		
Name	Phone Number	Web Site
Anthem Select HMO Anthem Traditional HMO	Member Services: 855-839-4524 Rx – OptumRX: 855-505-8110	www.anthem.com/ca/calpers www.optumrx.com/calpers
Blue Shield HMO Blue Shield Trio HMO	Member Services: 800-334-5847 Rx – CVS Caremark: 800-334-5847	https://myoptions.blueshieldca.com/calpers https://myoptions.blueshieldca.com/calpers https://myoptions.blueshieldca.com/calpers/pharmacy/index
Health Net Salud Y Más Health Net SmartCare	Member Services: 888-926-4921 Rx – OptumRX: 855-505-8110	https://calpers.healthnetcalifornia.com www.optumrx.com/calpers
Kaiser Permanente HMO	Member Services: 800-305-1220	www.kp.org/calpers
PERS Platinum PPO PERS Gold PPO	Member Services: 877-737-7776 Rx – OptumRX: 855-505-8110	www.anthem.com/ca/calpers www.optumrx.com/calpers
PORAC PPO	Member Services: 800-655-6397 IngenioRX: 833-261-2460	https://ibtoforac.org/benefits-offered/health-plans/ https://www.anthem.com/ca/ms/pharmacyinformation/rxnetworks.html
Sharp Health Plan (San Diego County only)	Member Services: 855-995-5004 Rx – OptumRX: 855-505-8110	https://calpers.sharphealthplan.com www.optumrx.com/calpers
UnitedHealthcare (UHC) UHC Signature Alliance HMO UHC Harmony HMO	Member Services: 877-359-3714 Rx – OptumRX: 855-505-8110 Medicare: 888-867-5581	https://www.whyuhc.com/calpers www.optumrx.com/calpers
DENTAL & VISION PLANS: Group # 5973407		
MetLife PPO Dental MetLife HMO Dental MetLife Vision	Member Services: 800-438-6388 Member Services: 800-438-6388 Member Services: 800-438-6388	www.metlife.com www.metlife.com
OTHER CONTACTS		
CalPERS Mission Square Retirement (formerly ICMA)	Members: 888-225-7377 RHS: 800-669-7400	www.calpers.ca.gov www.icmarc.org
BCC Meritain Empower Retirement	Billing: 800-685-6100 Reimbursements: 888-587-9441 Participants: 800-701-8255	Customersupport@benxcel.com www.myMERITAIN.com www.empower-retirement.com